

## "Citizen Evaluation of first year performance of Government of India"

Results of 8 citizen polls conducted to gauge collective citizen pulse on state of things

May 24, 2015



## **Background and Executive Summary**

LocalCircles, India's leading community social media network has recently concluded its community poll to evaluate 1 year performance of India's Central Government.

With over 25,000 citizens submitting votes on 8 different questions, this poll provides collective citizen pulse on state of things, the progress made in the last year, what is working and what needs action.

68% of the citizens participating in the poll seem to have felt some positive change as a result of the Government efforts and the same number have seen a positive impact from the Government programs like Swachh Bharat, Make in India, Jan Dhan Yojna etc. Approximately 78% believe that the Government is making systemic changes that will improve governance and citizen services for Indians.

Strong actions need to be taken in areas of tackling communalism, addressing women safety and fighting corruption with only 47% people saying corruption has reduced in the last 1 year.

The big red flag is the engagement of the parliamentarians in their respective constituencies. Only 18% people say that their elected Member of Parliament (MP) is engaged in addressing issues of the constituency. 60% of the citizens participating in the poll explicitly said there is NO engagement from the MP on issues of the constituency. 22% did not have an opinion.

Overall, 88% of the citizens are hopeful of positive changes in the next 4 years from the Government.

LocalCircles had also conducted a poll on 100 days of the Government. Interestingly, some ratings including engagement of the MP with constituency were similar indicating that the MPs despite the findings from the 100 day survey, have not engaged more effectively at the constituency level.

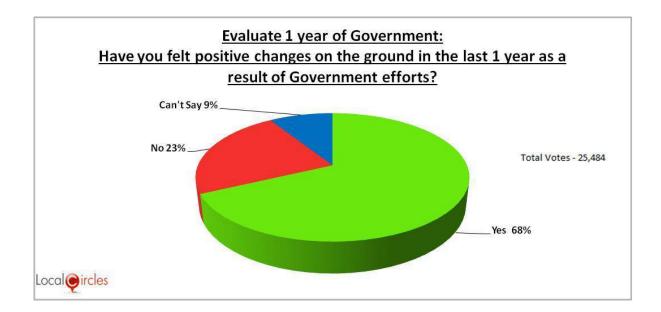
Citizen rating of Government's commitment/actions towards Fighting Corruption has dropped from 61% to 47%. Citizen evaluation of Government commitment towards Improving Women Safety and Tackling Communalism in the 1 year poll is also slightly lower from the 100 day poll. Both, Fighting Corruption and Addressing Women Safety were listed as 2 of the 3 top Government priorities for 2015 identified by the 200,000 strong citizen oriented governance community called Transform India with Modi hosted by LocalCircles. The third priority was Energizing Bureaucracy to deliver on the big promises made by the Government in 2014.

## **Enclosed are the detailed poll results:**



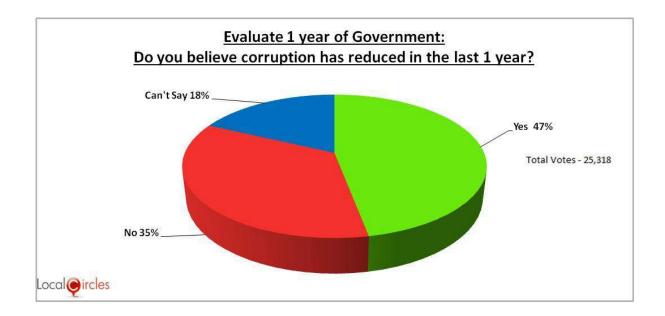
Poll # 1

Have you felt positive changes on the ground in the last 1 year as a result of Government efforts?



Poll # 2

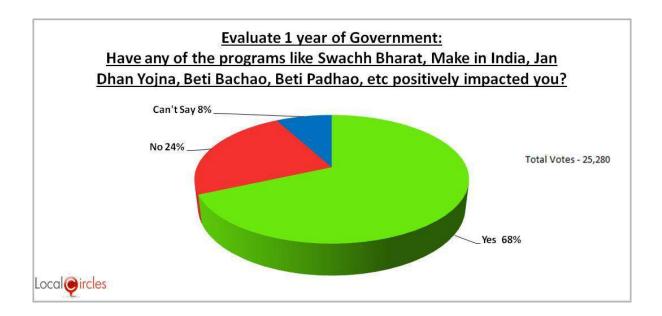
Do you believe corruption has reduced in the last 1 year?





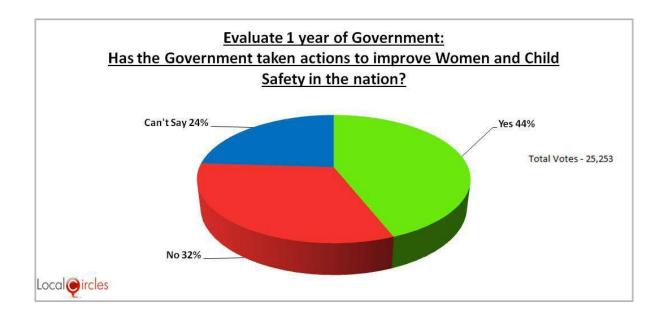
**Poll #3** 

Have any of the programs like Swachh Bharat, Make in India, Jan Dhan Yojna, BetiBachao, BetiPadhao etc. positively impacted you?



Poll # 4

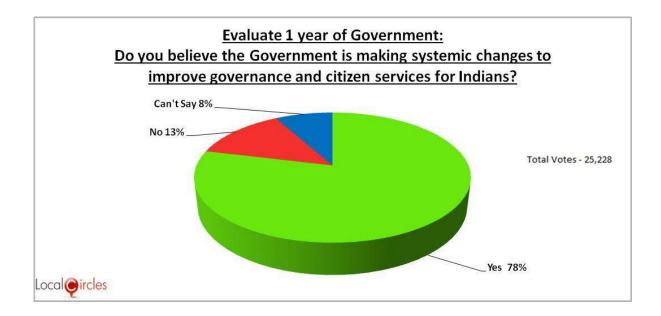
Has the Government taken actions to improve Women and Child Safety in the nation?





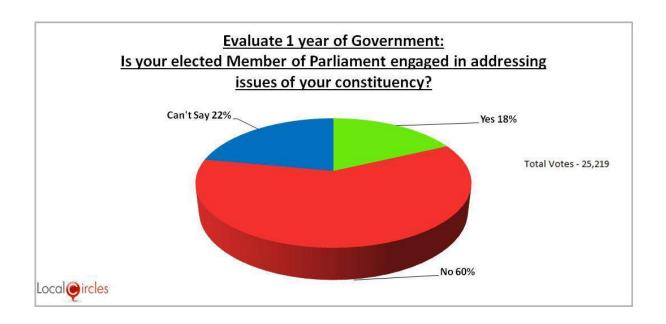
Poll # 5

Do you believe the Government is making systemic changes to improve governance and citizen services for Indians?



Poll # 6

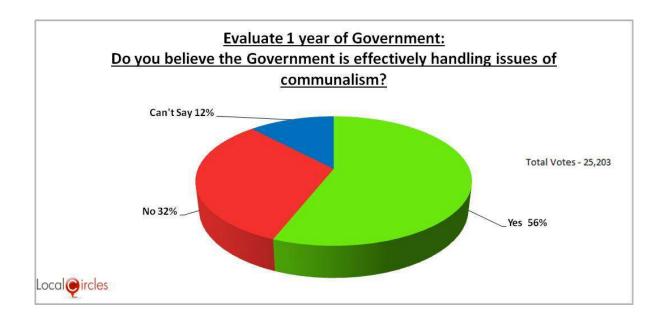
Is your elected Member of Parliament engaged in addressing issues of your constituency?





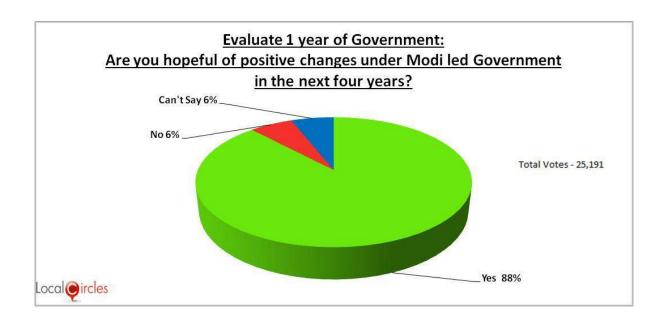
Poll # 7

Do you believe the Government is effectively handling issues of communalism?



Poll # 8

Are you hopeful of positive changes under Modi led Government in the next four years?





## **Poll Methodology**

The poll "Rate 1st year of Government" was conducted on LocalCircles Community Social Media platform. To conduct this poll, LocalCircles invited over 750,000 LocalCircles members across India as well as citizens who are not a member of LocalCircles via other social media channels. Over 25,000 citizens participated in the 8 point poll and answered all the questions. This report has been compiled based on the responses to these questions.